



Prescription Drug Benefit Program

How to order a PREFERRED GLUCOMETER[†] (blood glucose monitoring device):

For Fund or Provider Office Use Only

Test strips prescription must be obtained from member's doctor and can be dispensed at retail, Medco by mail or 90 day Rx solution at a New York/New Jersey Rite Aid or Pathmark.

METHOD	CONTACT INFORMATION	HOURS OF OPERATION
Member to call Bayer* <u>OR</u> Roche's** Fulfillment Centers directly to have a free glucometer MAILED TO THE HOME	Bayer #: 1-(888) 820-4456 or visit http://bayerdiabetes.com/us Roche #: 1-(877) 365-0897 or visit http://meters.accu-chek.com	8:00AM – 8:00PM Monday to Friday Eastern Time 24/7

Glucometer[†] Education

SOURCE	CONTACT INFORMATION	HOURS OF OPERATION
Bayer* Customer Service Department for telephonic training assistance or general questions.	1-(800) 348-8100	24/7
Roche's** Customer Care Service Center for telephonic assistance to set up glucometer or general questions.	1-(800) 858-8072	24/7
Medco has pharmacists available telephonically who specialize in diabetes and can assist with meter instructions	1-(800) 950-5070	24/7

* Bayer Healthcare ** Roche Diagnostics Corporation

† Blood glucose monitoring systems:

- Bayer - *Ascensia® Breeze® 2, Ascensia® CONTOUR®*
- Roche - *ACCU-CHEK® Aviva®, ACCU-CHEK® Compact® Plus*
- Any meter manufactured by Roche or Bayer

January 2008